

G.A.I.C.

June 21, 2006

Attendees: *Gwen Thorpe, Rita Cox, Michelle Zuhlke, Brian Pillard, Don Herz, and Doug Thomas*

Approval Of Minutes

There was no quorum, so the May minutes were held over for approval until next month. Those who were in attendance had no corrections to the May minutes as drafted.

Statistics

Web Trends (NT Stats)

The NT Server hits for May were back up 7.52%, to a total over 12,000,000, which was an increase of more than 850,000 hits from the prior month. Seven City/County Offices had increases of 25% or more. May was a good month for the Elections Commission with an increase of nearly 46,000 page hits. The May election probably helped to reach the 130.53% increase. The County Treasurer increased 54.23% to 40,207 total hits, and the County Clerk's Office increased 43.47% to 118,466 total hits. We credit those increases to the property notices and pending protests. The Personnel Department had a significant increase from 64,000 hits in April, to a total over 81,000 server hits in May. The increase possibly was due to more job position openings, or a larger interest in the positions which were open as the Fire Department concluded one of their periodic postings. These traditionally get a very large response. The City Council increased their total by nearly 42,000 hits and Property Management hits increased nearly 43% with total NT hits of 1,079. The largest decrease in NT Server hits for the month came from Public Works Web Cam hits with a decrease of 43.8%, which was just over 290,000 less hits from April.

Mainframe

The Multiprise Web hits totaled nearly 1.5 million hits, which was down just over 40,000 from last months total. The County Treasurer's Office had an all time high with 181,057 web hits. Records Management had an all time high with 984 hits, as well as Animal Control with 2,632 hits. The Election Commission, Telephone Directory, IS Job Accounting, and County Clerk's-Tax Protest Inquiries are combined in the "Other" category which also had an all time high in May with 23,821 total web hits. The County Assessor's total web hits dropped over 117,000 hits to a monthly total of nearly 1,050,000.

IMS/Images

The IMS/Image Server total had an increase of nearly 80,000 hits in May with a total of 1.3 million. The County Assessor Photos had a decrease of nearly 50,000, but the Other IMS Functions, which includes Crime Data and Parcel Location Applications had an all time high of 876,361 hits, which was an increase of nearly 130,000.

CJIS

CJIS Site hits totaled just under 800,000, which was an all time high. In the month of May, Accident Reports totaled 42,252 hits, which was up nearly 5,000 from last month and Criminal Histories totaled 4,302 which was an increase of almost 200 hits.

Contractor Hits

Contractor page hits had a significant increase of more than 9,000, to a total of 27,599 hits.

User Sessions

The month of May had 884,212 total user sessions, which had increased nearly 60,000 from last month. The number of unique users had an all time high of 284,952 and the number of users who visited more than once totaled 89,064, which was also an all time high. Number of users who visited 1 to 6 times and also 9 times were record highs.

Epayments***Individual Verisign Activity***

May was a very good month bringing in nearly \$102,000 in collections from more than 2,200 non-tax transactions. Parks and Recreation Swimming Pool Passes were a huge success with over 200 passes sold for total collections of nearly \$28,000. Animal Control license renewals stayed the same with 63 transactions totaling \$1,360 in collections. Parking ticket collections totaled \$9,835 with just a few more transactions than last month. Water/Sewer received more payments this month on line with 745 total transactions for collections totaling \$53,687. We saw a small decrease in Criminal History Reports with 665 transactions that totaled \$6,650. Event Parking dropped back down to only 90 transactions collecting \$1,806.

Epos Activity - County Property Tax

County Property taxes took a significant fall backwards to 46 paid tax transactions that totaled nearly \$63,000.

Verisign Summary Activity

Total collections in May for the City were nearly \$102,000 and the County's collections totaled \$63,000 with a combined total of nearly \$165,000 and 2,262 collection transactions.

Swimming Pool Passes

The Parks and Recreation Department's Swimming Pool Passes were a hit this year. They have been sold out for this season with 212 passes totaling collections in excess of \$29,000.

Web Assistant Training

Training will be starting soon. Chris has completed all of the materials for training.

Appointments

On June 12th, the City Council approved the Floating Internal Members to remain the same as in the past.

Next Meeting

July 19, 2006